

VUOTO SERVICE SRL
PRQ 8.1B Rev. 2 of 17th April, 2007

Addressee of the DOCUMENT OF EVALUATION OF THE RISKS:

COMPANY consulted:
CONTACT PERSON:
TELEPHONE OR FAX No.:

What do you think about the ASSISTANCE INTERVENTION of our LABORATORY?

From 1 to 10: Express your evaluation about the reliability of the assistance service or about the reliability of the reparation you received:

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: Which is your evaluation about the timeliness?

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: How much do you evaluate the quality of the technical support and of the documents provided?

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: How much do you evaluate the speed in proposing a quotation for the assistance or for the reparation?

1	2	3	4	5	6	7	8	9	10
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According to you, how Vuoto Service may improve its assistance service and its reparation service?

1)

2)

3)

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What do you think about the purchased PRODUCTS?

From 1 to 10: CLEAR EP100 SPECIAL LUBRICANT:

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: SPARE PARTS:

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: VACUUM PUMPS:

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: ACCURACY OF THE PACKAGING:

1	2	3	4	5	6	7	8	9	10
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What do you think about VUOTO SERVICE?

From 1 to 10: How much do you evaluate the kindness of our staff?

1	2	3	4	5	6	7	8	9	10
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From 1 to 10: How much do you evaluate the professional skills of our staff?

1	2	3	4	5	6	7	8	9	10
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In general, do you want to give us some advices in order to improve our service?

SEND IT US BACK AT OUR FAX NUMBER (0039)02.99044533

We are grateful for your kind attention and for having filled in our survey.
This will help us to improve both ourselves and our service.

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